



Winter Storm Preparedness

While Southside Electric Cooperative (SEC) works diligently to ensure system reliability, winter storms may still impact members. Trees weakened by snow and ice often fall on power lines, and icy roads cause accidents that can disrupt service.

Please consider creating an outage preparedness kit to help keep your family safe and comfortable until we can get the lights back on.

As a reminder, call 911 immediately if you encounter a downed power line. Stay at least 40 feet away — even if the lines are not sparking or making noises. Consider them **ENERGIZED** and **DANGEROUS**.

For more information, please visit www.readyvirginia.gov to download the Virginia Department of Emergency Management Ready Virginia mobile app.



Collect these essential supplies to last at least three days for each family member:

- Three days of water and food that won't spoil and will not need electricity to prepare.
- One gallon of water per person per day for drinking and hygiene.

- A battery-powered and/or hand-crank radio. Extra batteries.
- A written family emergency plan.

Additional Items:

- Flashlights.
- First-aid kit, including a list of allergies and extra contact lenses or glasses.
- A written list of prescriptions, the prescribing doctor's information and at least a week's supply of medications.
- Toilet paper, soap, plastic garbage bags and other personal hygiene items.
- Special items for elderly or disabled family members.
- Pet care supplies and information.



Reporting an Outage to SEC

What number should I use to report the outage? **1-866-878-5514**

What information do I need?

1. Physical address of the structure without power, main phone number on the account or SEC account number.
2. Any other relevant information, such as a broken pole, downed power line or loud noise.

Remember: Never touch or try to move a downed power line; wait for Southside Electric Cooperative crews to arrive. They are trained and have the proper protective equipment to handle energized power lines.

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